



Q3 2023: Did you know?

Our ISO Certification Endeavors Reflect our Commitment to Quality

GLTaC was founded as a company dedicated to the accurate translation of health and safety information and other sensitive technical material. GLTaC understands that business success often rides on the quality of your translations—and so do people’s lives. The combination of linguistic accuracy, understanding of technical details, and careful quality control has always been a GLTaC operational hallmark.

Certifications

GLTaC’s dedication to quality control is illustrated by the original ISO 9001:2008 certification in 2010 and GLTaC’s ISO 9001:2015 certification in 2017. GLTaC demonstrates and maintains reliable and repeatable quality standards that drive the exemplary low error rate and high client satisfaction rate as presented today.



Low error rates and reliable delivery of complex translations that are technically accurate and compliant with industry regulations set GLTaC apart and above the rest.



GLTaC is also ISO 17100:2015 certified for the quality translation processes practiced.

Lastly, GLTaC was also the first Language Service Company (LSC) certified under the ASTM F3130-18 standard in 2019.

Performance Metrics

Performance (last 12 months):

Jobs Completed:	619
Corrective Actions:	0
Preventive Actions:	1
Continual Improvements:	58
On-Time Delivery:	100.00%
Client Satisfaction:	99.84%
Languages Provided:	77
Industries Served:	16

ISO Software Tools & ISO and Data Management Consulting

GLTaC continues to maintain these previously identified certifications and has invested in developing the ISO functionality within the management software that was developed in-house and is now being commercialized as UNICORN A-M-P. The ISO component of the software includes all aspects of ISO-critical information required for capturing and monitoring Quality Management System information, including the following:

- Risk Assessment
- Continual Improvements
- TBMS Improvements
- Knowledge Base
- Preventative Actions
- Training
- TBMS Release Notes
- Asset Inventory
- Corrective Actions
- Audit Trends
- Facilities Maintenance

If you are considering becoming ISO 9001:2015 or ISO 17100:2015 Certified or just looking to improve your current Quality Management System (QMS), consulting services are now offered to ease that process.

With over 13 years of experience, Doug Strock, BSI Lead Auditor Certified, can consult with you to either help you become ISO certified or improve your program. In addition to the consulting services, you will have access to the online software tools described above that can help you better organize your data and greatly streamline your ISO compliance audits. Consulting packages start with a 10-hour block to help you achieve certification.

If interested, contact Doug Strock at (989) 859-6213 or djstrock@gltac.com.