"Intelligent Automation, not Artificial Intelligence"

UNICORN A-M-P

Unique. Integrated. Revolutionary.

UNICORN
A-M-P

What is UNICORN A-M-P?

UNICORN A-M-P (Advanced Management Platform) is a new software offering for companies looking to increase their productivity and efficiency.

UNICORN A-M-P is a cloud-based solution that is tailored to meet your needs and your budget, which is why there are two packages offered. Those packages are as follows:

- Toolset Package
- Premium Package

UNICORN
A-M-P

Discover the magic.

How did UNICORN evolve?

UNICORN is the result of over twenty-three years of development, with continual improvements occurring on a regular basis, adding more automation and functionality to make this tool an all-inclusive and one-of-a-kind advanced management platform for your business. Truly, a UNICORN.

While UNICORN started as software for the language industry, the current platform will work for many companies outside of the language industry, including those that have a need for the following functionality:

- Project Management (PM)
- Translation, Interpretation, and General Project Management Functionality
- Configurable Automation
- Client Management
- Vendor Management
- Email Management
- Calendar Consolidation
- Role-based Communications
- Customer Relationship Management (CRM) Features
- Financial Integration and Functionality
- Customizable Reporting Capabilities
- Knowledge Management
- ISO Compliance Management
- Inventory Asset Management

What makes UNICORN different from other Advanced Management Platforms (AMPs) available today?

- Greater focus on the entire "business"
- Dynamic resource allocation (no templates)
- Demand-driven, automated vendor search
- Integrated, project-based email management
- Question-and-Answer Tool (QAT)
- Integrated Knowledge Base (KB)
- Integrated ISO compliance management
- Integrated asset inventory
- Integrated CRM
- Integrated calendar (meetings, tasks, jobs)
- Role-based management capabilities
- Extensive, customizable reporting
- Advanced client structures (corporate, site, contact)
- Integrated invoices and purchase orders
- Automated, rule-based quote text
- Automated, rule-based sticky notes

UNICORN Benefits

- Greater standardization
- Integrated checks and controls
- Greater efficiency (fewer clicks, screens, etc.)
- Increased flexibility (pricing, workflows, etc.)
- Reduced email handling
- Effective project archive with project email
- Less administrative overhead
- Less time spent searching for information
- Faster ROI through increased productivity
- Optimal combination of automation and human interaction
- Robust software integration provided
- All functionality on one standard platform
- Role-based pricing model

UNICORN Advanced Management Platform Highlights

The following are some of UNICORN's highlighted unique capabilities:

- Flat visibility of the entire project. Most actions are performed on a single screen.
- Manual or automated sticky notes can be used for client and/or project-specific information. The PM can set the color and conditions of a sticky note easily with the rule builder.
- Extensive use of hover text for functionality information.
- A Knowledge Base platform for documents, unstructured information, client, or language-specific information. Customized tags make searching easier.
- Semi-automated email handling. Email management helps reduce the PM's workload, and emails are archived with the job. (This requires Microsoft Office 365.)
- The Question and Answer Tool (QAT) is a unique feature that simplifies linguist question-and-answer handling.
- The pull vs. push review method increases file review Subject Matter Expertise (SME). resource matching and review efficiency. Reviewers assign themselves to jobs, which are automatically sorted by priority.
- ISO management tools support ISO compliance initiatives.
- Secure data encryption and MFA for data or security admin roles, as well as job access restrictions, are included.
- Unique integration with memoQ. There is a significant reduction in workload for the PM, with many automated functions that go beyond file analysis.
- QuickBooks Online integration for invoice and PO reconciliation.
- Integrates with PayPal and the PayPal Payflow Pro Gateway. The PayPal integration enables payments to vendors, while the PayPal Payflow Pro Gateway enables credit card processing. (This may require programming to integrate with another credit card processor or the use of a PayPal Payflow Pro account.)
- Automated vendor management functionality is included with ProZ integration to continually search for candidates based on requirements.
- Sophisticated client account capabilities, such as:
    1. Corporate, site, and individual accounts
    2. Automatic corporate assignments
    3. Client document management (contracts, SOWs, POs, NDAs, etc.)
- Vendor document management functionality for screening tests, CVs, Independent Contractor (IC) agreements, photos, and more. (Digital document signing requires the use of Citrix RightSignature. Programming will be required for other platforms.)
- Advanced, fully customizable reporting includes the ability to create custom tile sets (dashboards), modify parameters, or create new reports.